

ActivInspire Download Instructions

Install the 60-day trial as normal or run the downloaded software, then follow these instructions to upgrade:

1. Connect your hardware (ActivBoard or ActivHub) to your computer.

NB - Please ensure the device is on and working, you can view this in ActivManager

2. Connect to the Internet.

3. Once installed - launch ActivInspire.

4. A grey box will appear (license agreement) on your screen

Click to accept the Terms of the license and click the 'Upgrade Now' button

You will be taken to a screen on Promethean Planet

where your serial number will appear on screen.

NB. Users will need to Login to Promethean Planet to complete the upgrade.

If you are not already Registered on Planet click "Register" to do that.

Then select the type of software you'll use from the drop down menu...

Planet ID:

Password:

Login

Remember me

→ [Forgot ID?](#)

→ [Forgot Password?](#)

→ [Register](#)

Get your Free ActivInspire Resource Pack

- Download your free [ActivInspire Resource Pack - UK MIRROR](#)
- Download your free [ActivInspire Resource Pack - USA MIRROR](#)

Please enter your license information. If you do not have a valid serial number ActivInspire will run in Personal Edition only.

License information:

User Name:

Organization:

Serial number:

PROMETHEAN

SOFTWARE LICENCE AGREEMENT: PROFESSIONAL LICENCE ("Licence")
For ActivInspire ("The Software")

TERRITORY: The country in which your residence (in the case of an individual) or your principal place of business (in all other cases), as applicable, is located.

This Licence is entered into between the end-user ("You" or "Licensee") and, if the Territory is the United States, Canada or any other territory or possession, Promethean, Inc., if the Territory is not a United States territory or possession.

I accept the terms of this license

Run Personal Edition Upgrade Now 10 Day Trial OK

It will then automatically generate your 20-digit Inspire serial number
Please make a note of this serial number.

While you are there make sure you download the Free ActivInspire Resource Pack
Click the link for USA

Then, back in ActivInspire...

1. Type in or copy and paste the 20-digit serial number into the grey licensing box on the screen within ActivInspire.

2. Click to accept the Terms of the license and click 'OK'

3. ActivInspire will now be upgraded to the Professional Edition.

4. We recommend you immediately Update the software through the ActivInspire Dashboard > Configure > Check for Updates.

You will now be able to use the most up to date version of ActivInspire.